Between 10 February 2016 and 10 February 2017, Homeless Law received 71 enquiries from Launch Housing in St Kilda.

Where did the enquiries through our co-located lawyer go?

- To Homeless Law (67.14%)
- To another legal service (22.86%)
- Secondary consultation (8.57%)
- None (1.43%)

Increase in enquiries from co-location:

- 2016-17: 71
- 2015-16: 62

Enquiries made by each program at Launch Housing:

- SHASP (43.40%)
- MS2H (15.98%)
- HMHPP (13.21%)
- RSI (9.43%)
- IAP (7.55%)
- AOF (5.66%)
- Other (3.77%)
Housing situation of the people referred through the co-location

- In housing: 66.04%
- Homeless: 32.08%
- Unknown: 1.89%

Types of housing
- Public housing: 71.43%
- Private rental: 14.29%
- Community housing: 11.43%
- THM: 2.86%

Types of homelessness
- Rough sleeping: 47.06%
- Hospital: 29.41%
- Crisis accommodation: 11.76%
- Couch surfing: 6.68%
- Rooming house: 5.88%

What legal issues did people seek assistance for?

- Nine clients had 2 or more legal issues

A survey of caseworkers at Launch Housing found...

- 89% said having a lawyer onsite increased their understanding of legal issues affecting clients
- 78% said their clients had better outcomes as a result of seeking legal help than if they hadn't
- 78% said clients who were helped by Homeless Law might not have received legal help elsewhere

"I am able to be more informed about the legal issues by clients are facing, and then can pass this onto them."

"It enables much smoother referral for representation for clients. [It] possibly makes clients more trusting of lawyers if they're in the Launch office."